**FAQs**

**Q Where can I get collect the trail maps?**

Trail maps are available to collect from the Museum of Gloucester, Brunswick Road, Gloucester, GL1 1HP. Please note, once all trail maps have been handed out, we will not be ordering more.

**Q Can the trail maps be downloaded?**

No, trail maps cannot be downloaded for this trail.

**Q Can entries be submitted online?**

Entries for the Grand prize Draw can be entered online here: <https://www.visitgloucester.co.uk/christmas/glostys-christmas-trail/grand-prize-draw>

**Q Where do I hand my form in?**

Trail maps can be handed in at the Museum of Gloucester to receive your trail prize.

**Q Can I enter more than once?**

Only one entry per email address will be entered into the Grand Prize Draw.

**Q How many stickers can be collected**

There are 17 stickers in total. A minimum of 14 stickers are needed in order to claim your prize from the Museum.

**Q What are the prizes?**

**Glosty Themed Drawstring Bag –** Trail participants will receive a drawstring bag once they have completed the trail and handed their trail map back into the Museum of Gloucester. Please note, that once the prizes have all been handed out, we will not be ordering more.

**£50 Gloucester Gift Card –** All entrants into the Grand prize Draw will be in with a chance to win a £50 Gloucester Gift Card. Only one winner will be chosen.

**Q When does the trail start and finish?**

The trail starts on Saturday 16th November 2024 and finishes on Sunday 5th January 2024.

**Q When do I have to submit my Grand Prize Draw entry by?**

All entrants to the Grand Prize Draw must be submitted by the 5th January 2025. Any submissions after this will not be counted.

**Q When will the winner for the Grand Prize Draw be contacted?**

The winner will be contact by Visit Gloucester via email 7 days after the trail finishes. If the winner does not respond to this email within 50 days, we reserve the right to withdraw the prize and pick a new winner.

**Q How old do I have to be to enter?**

Entrants must 14 or over for younger children we suggest a parent/carer or adult enters for them. This is because it is not our policy to contact minors.